User Guide 2022.2



Table of Contents

Purpose	3
Advertising Module	3
Start Date Entry and Match Days of the Week when Copying Lines	3
G/L Override by PIB Code	5
Change Art Work Status	7
Foreign Currency Field in Create Account from Campaign	8
Bulk Status Change Report Date Range	9
Campaign Approval Scope and User Selection	9
Ratecard Import Advertiser and Advertiser*Brand Multiple Entries on One Line	11
Engage Portal Lookup	12
Ratecard Line Discount Schedules Exclude Maximum Discount in Security	12
Digital Line Start and End Time	14
Material Record Displays Order ID	15
Salesrep Import Limitations	15
Ready to Sign Flag on Confirmation	16
Frequency Discount Day of the Week Filter	17
Pinpoint Analysis Drill Down	20
Color in Orders by Product Report	21
Product Group Ratecards	22
Group Sections and Positions	24
Booking Wizard	26
AD Production Campaign Description	31
Suppress Email on Completion Artwork Stage	32
Salesrep Commission Reversal	33

Artist Setup Multi-Product Groups	35
Confirmation Template Zero Amount Flag	37
CRM	39
Foreign Currency Field in Create Account	39
Salesrep Performance Exhibition Dates	
Accounts Receivable	
Foreign Currency Field in Create Account	
Exhibition	
Import Proof of Insurance	

User Guide 2022.2

Purpose

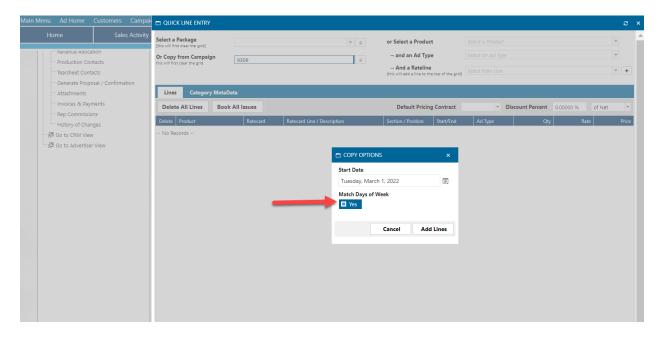
The purpose of this document is to provide users with the details of 2022.2 new features including steps and screenshots.

Advertising Module

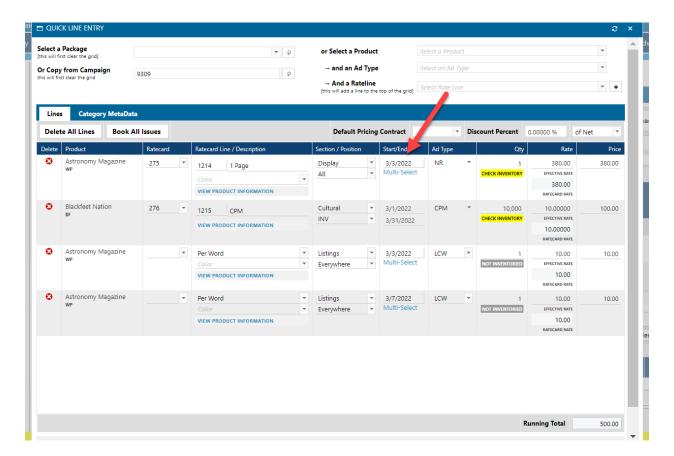
Start Date Entry and Match Days of the Week when Copying Lines

When copying a line item to another line item on a campaign from the quick line entry, there's an option to choose the start date and match days of the week from the original line to the copied line.

Navigate to a campaign and click "Quick Entry" and choose the option to copy a campaign line. You can enter the start dates.

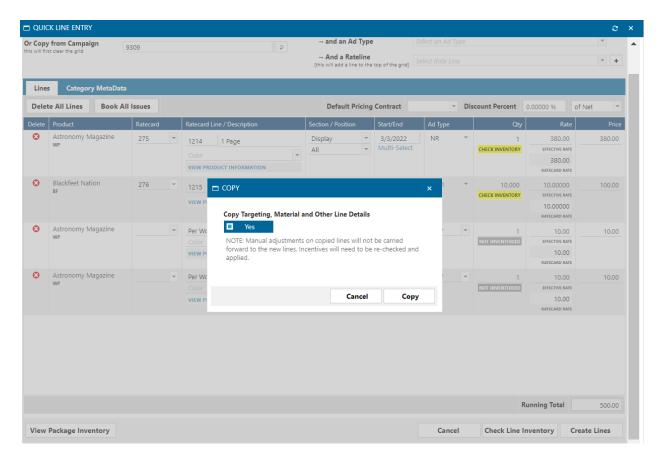


Check the box "Match Days of Week". And click Add Lines.



Note that the Start/End Dates days match the copied days of the week wherever possible. So, if the original issues are on a Monday, Wednesday and Saturday, the copied lines will also be on Monday, Wednesday and Saturday.

Then the system prompts you whether to copy material, targeting and other line details tab information.

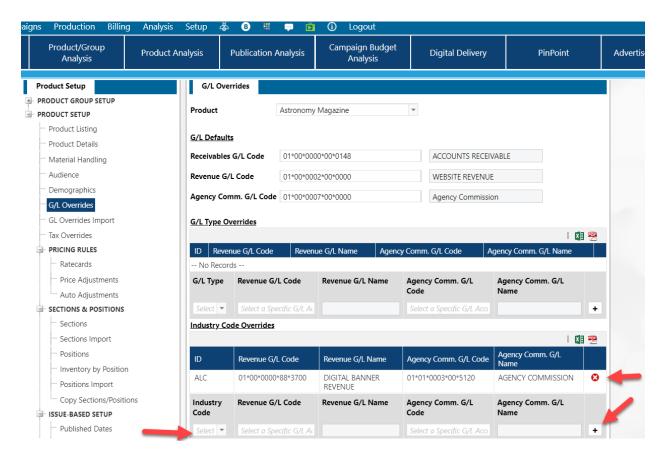


If you do want the copy, then the flag must be at a "Yes" value and you can click Copy.

G/L Override by PIB Code

G/L Code Override is available by PIB Code on the Product Setup screen. This allows campaigns with a PIB code set for the override code to have them posted against this override G/L Code.

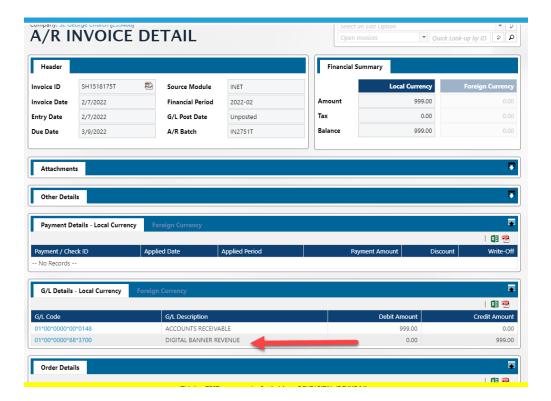
Navigate to the menu Setup -> Product Setup -> G/L Overrides node and choose a product from the drop-down.



Choose the Industry Code from the drop-down, enter the G/L code or type a partial name of the revenue code and the system displays your options. Choose from them and repeat for the Agency Commission G/L code. Click the + to add.

Repeat for several PIB Industry Codes as needed and click the Save button.

Create a campaign with this PIB code and bill the invoice. Click the Invoice Details.

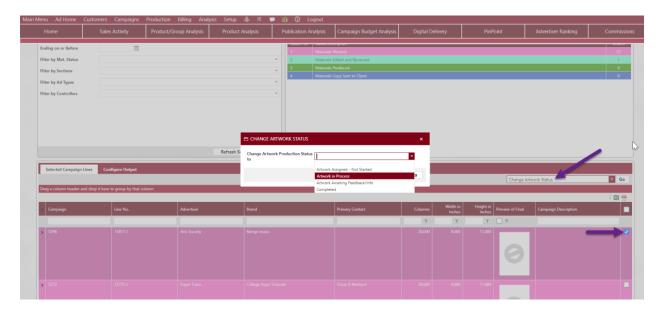


The G/L Revenue code displayed is the new PIB override G/L code you entered on the product.

Change Art Work Status

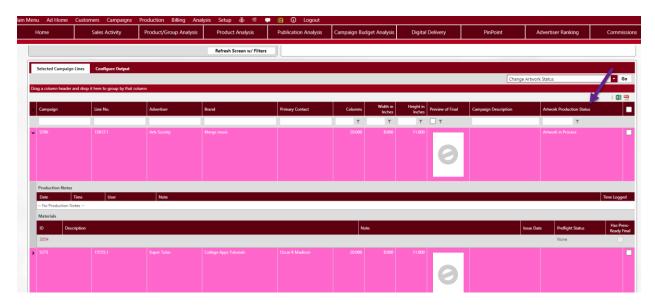
User can change the art workflow status in the production report screen.

Navigate to the menu Production -> Production by Print Product. Select the query criteria and the data displays.



Check the box for the order and select "Change Artwork Production Status". The pop-up screen displays the options for status, and you can choose the new status.

Refresh the screen and you can also select "Configure Output" to display the artwork production status. Choose the field "Artwork Production Status".

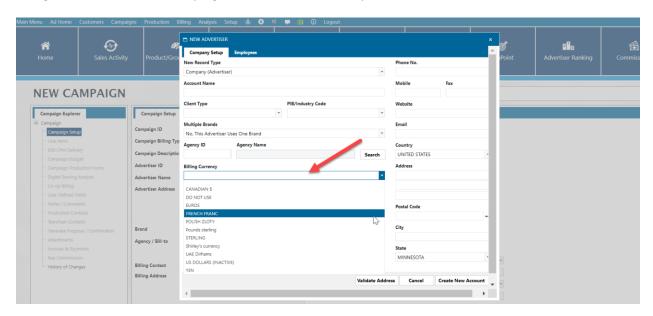


Save the configuration and the field then displays the new status for this campaign.

Foreign Currency Field in Create Account from Campaign

The currency field is added to the abbreviated customer creation screen from campaign entry.

Navigate to create a new campaign, and then click the + by the Advertiser field.

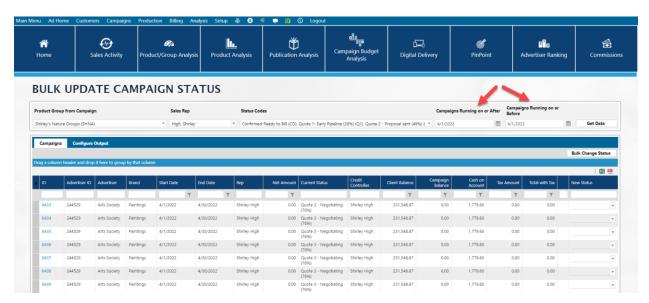


Note the Billing Currency field is available to choose from and apply to the account and the campaign.

Bulk Status Change Report Date Range

Bulk Update Campaign Status Report has a date range search criteria instead of previously one date only.

Navigate to the menu Campaigns -> Bulk Update Campaign Status.

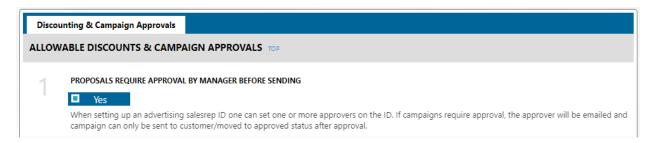


Choose the criteria including the "Campaign Running on or after" date and "Campaign Running on or Before" date. The campaigns running before or on or after or on the date specified display. Note that the date is also not required to display data.

Campaign Approval Scope and User Selection

Approval Scope of a Campaign can be selected, and users chosen to be assigned to perform the confirmation based on the discount percentages allowed.

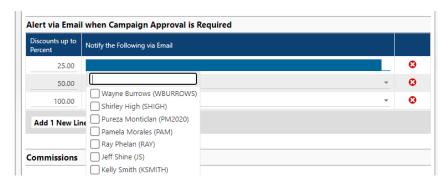
Navigate to the menu Setup -> Amin -> Group Security -> Advertising Security. Check the box "Proposals Require Approval by Manager Before Sending.



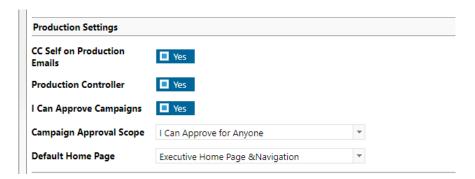
Navigate to the menu Setup -> Salesrep setup -> Salesrep Maintenance. In the section "Alert via Email when Campaign Approval is Required", choose a user name from the drop-down by checking the name(s) you'd like to perform the approval. The recipient of the approval request by default is the first name on the list in the Salesrep Maintenance screen described below under the section titled "Alert via

Email when Campaign Approval is Required". This is regardless of the discount percentage limit listed for this recipient to approve.

These names are the user IDs within the system.



Navigate to the menu Setup -> User Security. Scroll to the section "Production Settings". Check the flag "I Can Approve Campaigns". When set to Yes, this allows the user to be linked as an approver on the Salesrep Maintenance screen.



The User must have an email address otherwise, the system will not know where to distribute the email notification. The email address can be added per user within the User Administration screen where you can add, edit and inactive users.

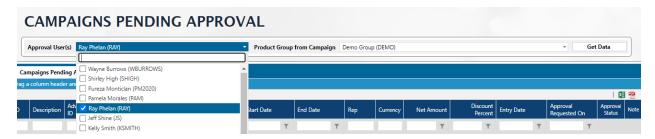
The next field "Campaign Approval Scope" in the User Security screen determines what the user can see and have access to when launching the Campaign Approval screen. Choose the level of approval to be one of the following:

- a. Approval for anyone.
- b. Approval for anyone in the same Security Group only.
- c. Approval for any Salesrep assigned to me only.



Once this access is established, this will control the Approved Users who you will have access to and what campaigns you can approve.

Navigate to the menu Campaigns -> Campaign Approvals.



Select the approval user from the drop-down and the product group of the campaign.

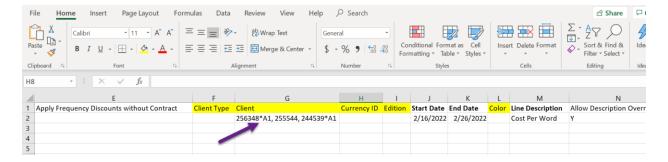
Note that the system defaults all users to the *I Can Approve for Anyone* option as this was the current design of the Campaign Approval screen if one had access to it and would cause no disruption as to how it is currently designed.

Ratecard Import Advertiser and Advertiser*Brand Multiple Entries on One

Ratecard Import template allows for specifying Advertiser(s) ID and/or Advertiser ID*Brand ID multiple entries separated by commas. This applies to both Display and Classified Ratecards.

Navigate to the menu Setup -> Import/ Export Ratecards. Click the node Import Ratecards (Standard or Classified).

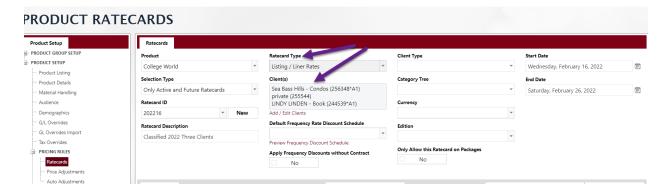
In the template, enter the information in the column "Client" for the Advertisers separated by commas and advertiser*brand also separated by commas for multiple entries.



For example: 244539*A1, 244534, 256554*Book

Continue to fill in the remaining template columns as needed and save the file. Select the file to upload it to Naviga. It's always recommended that you click "Test Import File" to flush out all errors in the template before you import it. Then proceed with the import.

The file is imported and can be viewed in the menu Setup -> Product Setup -> Ratecards.

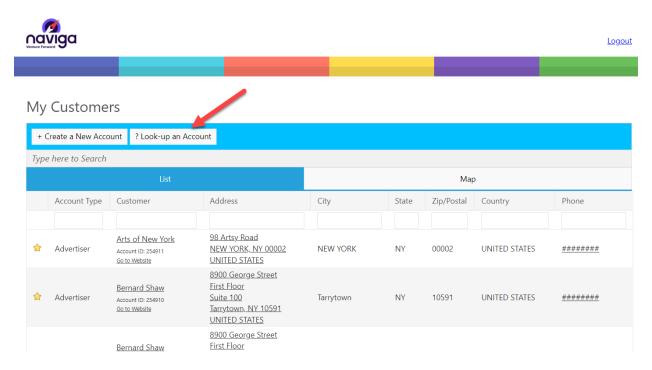


Note that the field "Client" is now populated with these advertisers and their brands and will be available only for these clients in line item entries.

Engage Portal Lookup

Client Engage Portal for Salesreps allows for search on a client by brand.

Navigate to login as a Salesrep to the Portal.

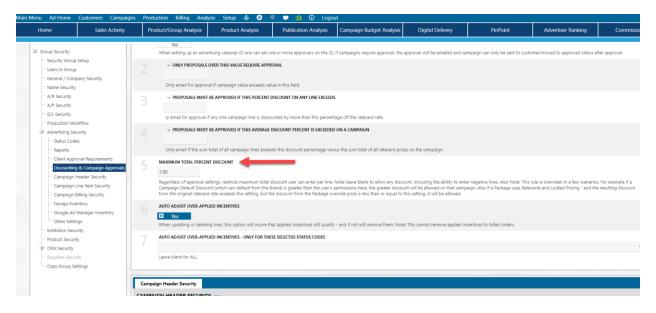


Click the "?Look-up an Account". Type the full or partial advertiser name, brand name or ID and the list displays a list of matches.

Ratecard Line Discount Schedules Exclude Maximum Discount in Security

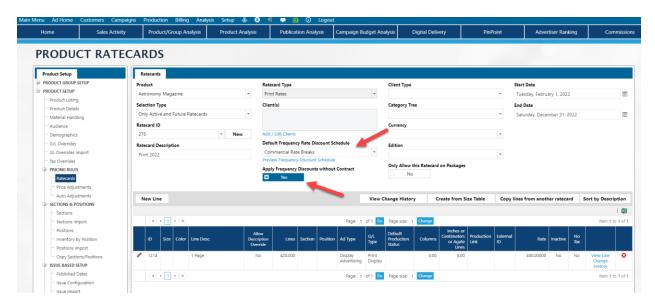
The Ratecard rate including the discounts set on the Ratecard by a schedule or other means apply to the order disregarding the security setting of the maximum discount allowed on the user group.

Navigate to the menu Setup -> Admin -> Group security -> Maximum Discount field and set it to 1%.

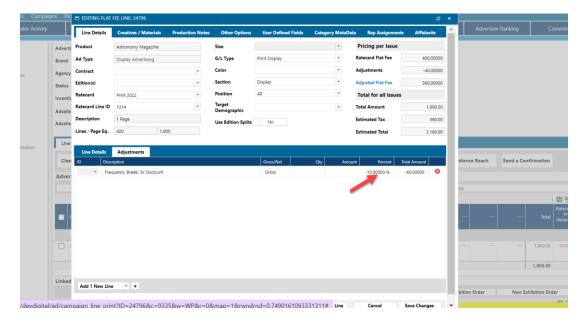


Save the settings.

Navigate to the menu Setup -> Product Setup -> Ratecard and choose the product and the Ratecard. Choose a discount schedule which is preset in the menu Setup -> Advertising Setup -> Frequency Discount Schedule. Save the Ratecard.



Navigate to create a campaign for this product and apply the conditions to satisfy the discount, such as 10% discount for a 3 issue frequency in the same order.

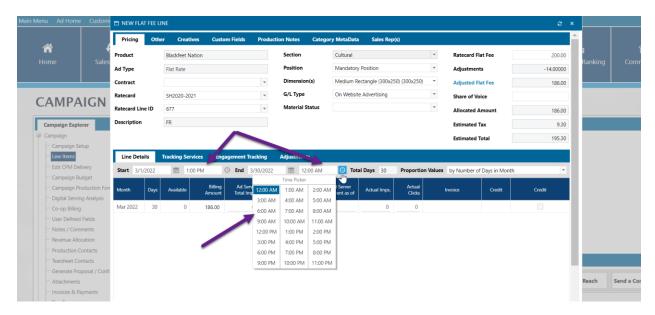


The system allows you to create the line with the discount and doesn't alert or stop the line from being created.

Digital Line Start and End Time

Digital Lines on campaign entry screens include start time and end time fields for the ad to start and end.

Navigate to the create a new or edit a campaign and add a digital line item for a digital product.



Click the clock icon by the Start date and choose the time when the ad starts running and similarly choose the end time. Save the line.

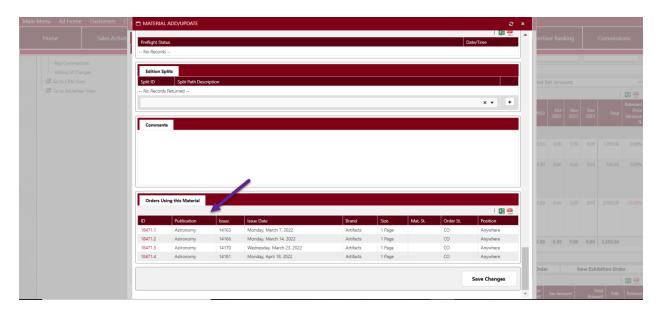
Material Record Displays Order ID

Material ID records display the order and line IDs attached to them even if the material isn't attached to a particular issue in a multi-issue order.

Navigate to the menu Campaigns and create a new campaign for multiple issues on one line item.

Add a material to the line. Save the line.

Navigate to the menu Production -> Materials by Advertiser. Search by the advertiser in the campaign above.



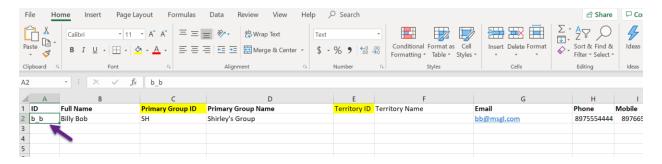
Click the link to that material and note "Orders Using this Material" tab contains the orders and lines where the material has been added to the campaigns.

Salesrep Import Limitations

Salesrep Import template doesn't allow special characters and on import, the system removes them and also converts all lower case letters in the Rep ID to upper case.

Navigate to the menu Setup -> Salesrep Setup -> Import Salesrep.

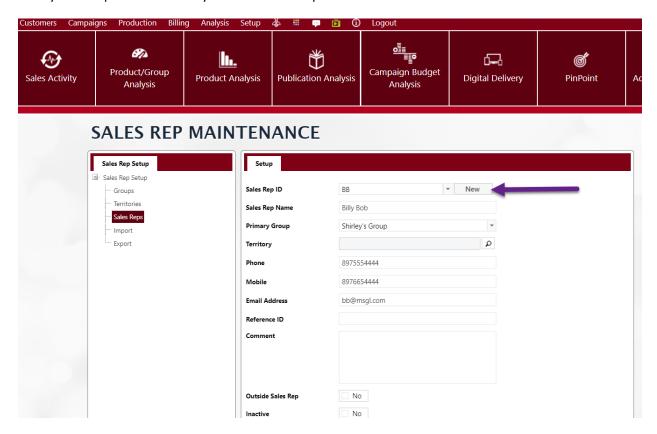
Download the template and enter the rep ID to be lower case and special characters. Fill in the remaining data.



Save the template.

Browse to choose the template and click Import File.

The system imports successfully. Click the Salesrep node.

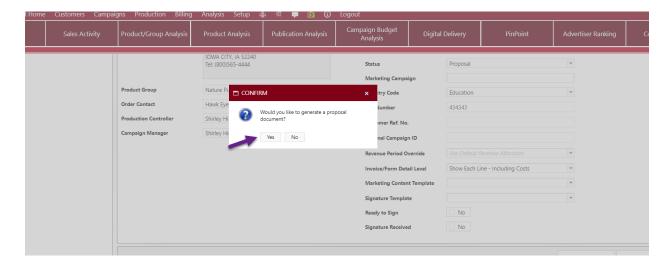


The system changes the Salesrep ID to all upper case and no special characters.

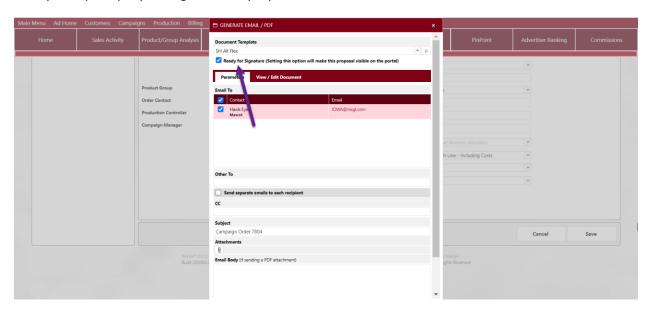
Ready to Sign Flag on Confirmation

On generating a confirmation email for a campaign after a quick line entry, there's a flag to mark the campaign as "Ready to Sign" which you can check. The field allows user's advertiser to view the campaign on the portal and sign it.

Navigate to create a new campaign and use the quick line entry to enter the line item.



The system prompts you to generate a proposal. Click Yes.



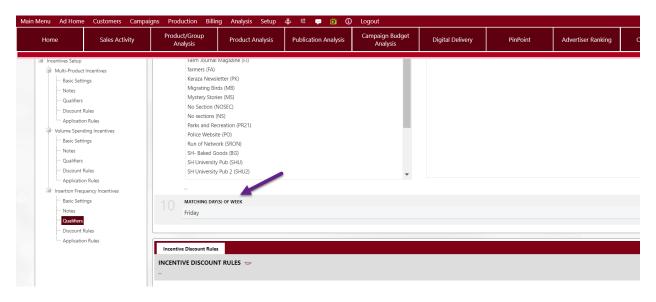
Note the flag "Ready for Signatures". Check the flag if you'd like your advertiser to see this campaign on the portal and sign it for approval.

Your advertiser can now view and approve this proposal on the portal.

Frequency Discount Day of the Week Filter

Incentive Setup based on frequency includes a filter on matching day of the week as a qualifier and where the incentive is applied. This only applies to line items where all issue dates match the selected day(s) of week set in the application.

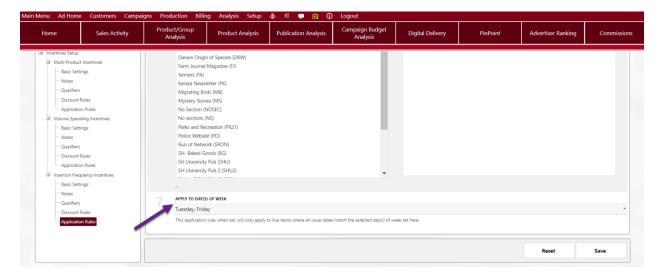
Navigate to the menu Setup -> Advertising setup -> Incentive Setup -> Frequency Incentive.



Setup the frequency to be any number with the respective discount percentage. For example, frequency of 2 with a 5% discount and 3 with a 10% discount.

Scroll to the Qualifiers section and choose from the drop-down the day(s) of the week you'd like the frequency above to match. For example, the two issues must fall on these days of the week to meet the discount set. If the line item has two issues which both fall on this day, then the qualifying condition is met.

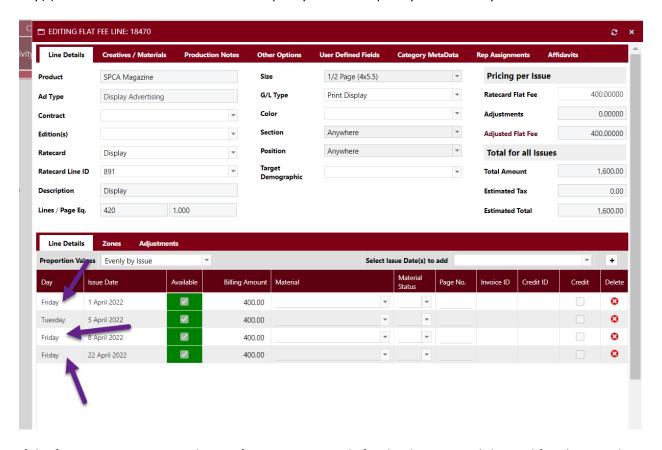
Scroll to the section of the Application Rules and in the field "Apply to Days of Week" select all days in the order on which the issues fall.



This field rule only applies to line items where all issue dates match the selected day(s) of week set here. Partial issues applying to the days will not allow this discount to apply to the order.

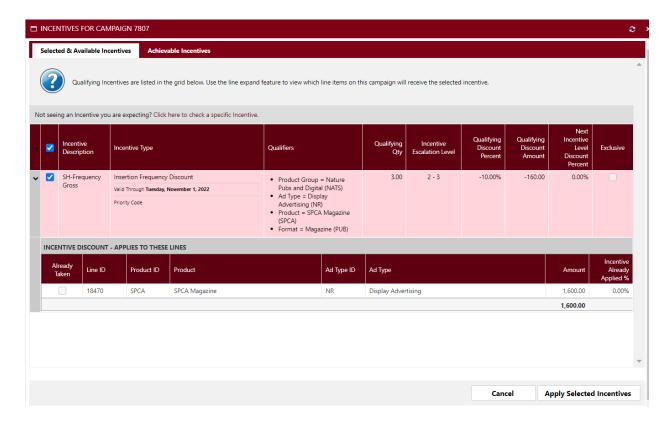
Save the incentive rule.

Navigate to the menu Campaigns -> Create New Campaign and enter line items to match the qualifying day(s) above and the number of issues to qualify for the frequency on those days.



If the frequency incentive package is for 3 issues to apply for the discount and the qualifier day is Friday, then the line items must be 3 issues all falling on a Friday. There can be more lines for issues on other days for example a Tuesday. Tuesday and Friday both must be the days chosen in the Incentive Setup above in the Application Rules" section.

Save the campaign. Then click the button "Check Incentives".

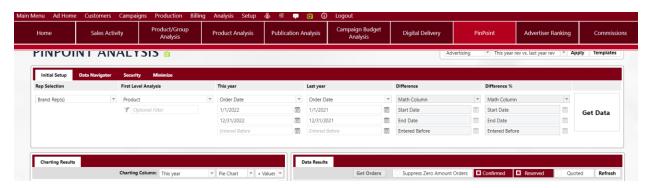


Apply the incentive based on the setup above. If it doesn't match, then the system displays it in the Achievable Incentives and instructs you on how to qualify for the deal.

Pinpoint Analysis Drill Down

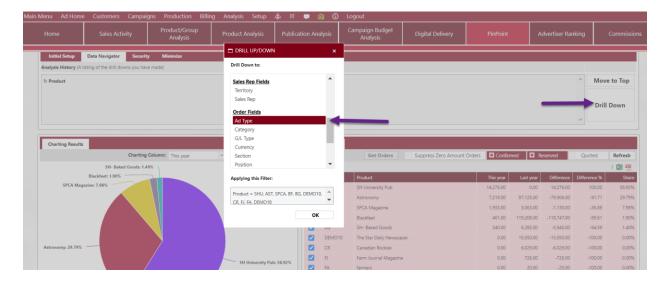
Pinpoint Analysis includes "Ad Type" as a Drill Down option.

Click the tile menu "Pinpoint Analysis".



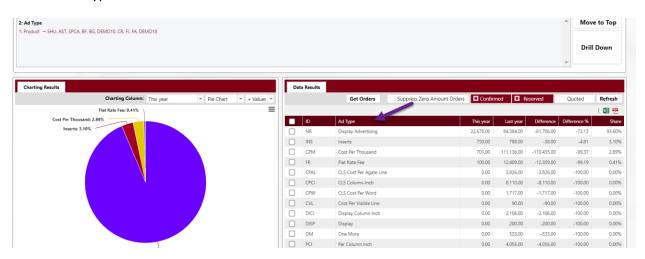
Choose the template from the drop-down menu, choose the search criteria and click "Get Data".

The data displays in graphical and numeric forms.



Check the rows you'd like to drill down into and click "Drill Down". The pop-up screen displays and when you scroll down, you'll see the field "Ad Type".

Choose "Ad Type" and click OK.

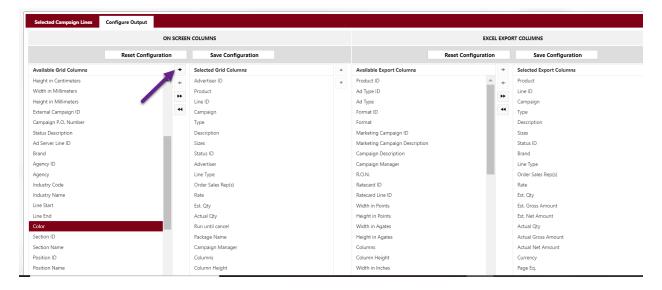


The data displays by Ad Type in graphic and numeric form displaying the AD Type in its own column.

Color in Orders by Product Report

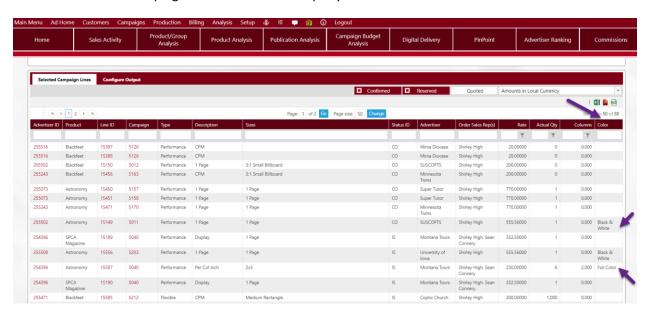
New configurable field "color" description is available to Orders by Product report.

Navigate to the menu Campaigns -> Orders by Product. Scroll to the tab "Configure Output".



Click the "Color" field and click the right facing arrow to move the field to the right side under Selected Grid Columns. Click Save Configuration.

Click the "Selected Campaigns Lines" and run the query.

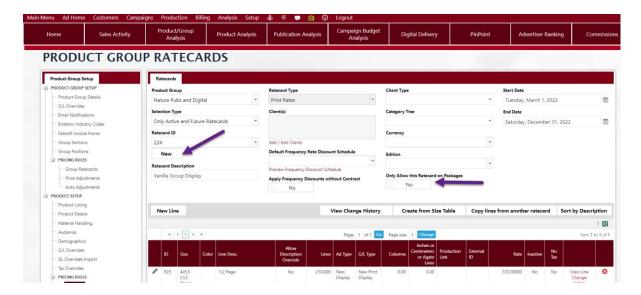


The Color column displays in the results and displays values for orders with the Color values filled.

Product Group Ratecards

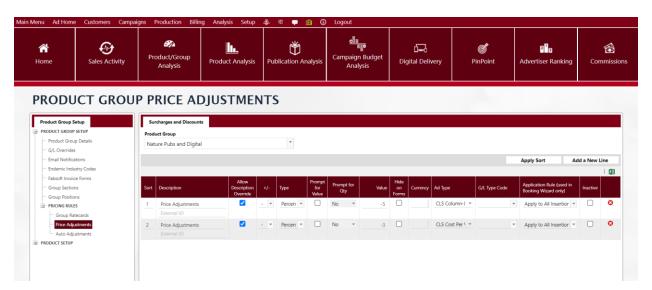
Ratecards are designed for Product Groups to cover Print, Digital and Classified AD Types.

Navigate to the menu Setup -> Product Group Setup -> Group Ratecards.



Click New and choose the Ratecard Type. Add the line similar to entering any product Ratecard. Save the Ratecard. Note that the "Only Allow this Ratecard on Packages" flag is ineffective at this point. Group Ratecards do not support packages.

Click the node "Price Adjustments" to add a price adjustments.

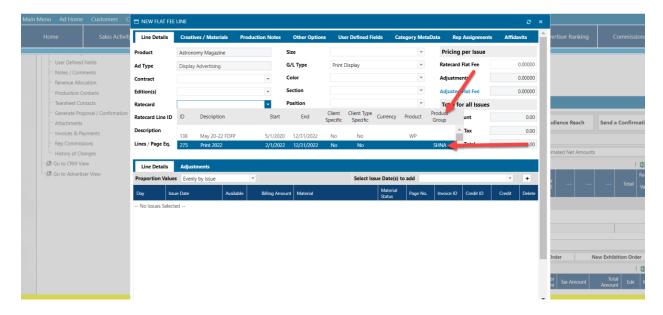


Enter the details on the line and save the price adjustments.

Click the node Auto Adjustments to tie the adjustment to be automatically applied with a Ratecard Line.

Save the settings.

Navigate to create a new campaign and note in the Ratecard Line the Product Group Ratecard displays as an option.



When creating the line, the adjustments are auto-applied.

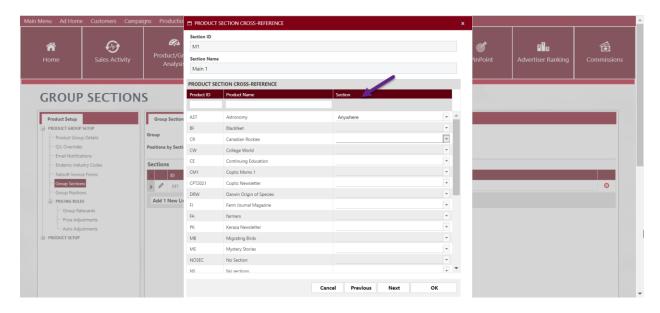
Same applies to the Classified and the Digital Ad Types.

Group Sections and Positions

You can create sections and positions or positions without being tied to sections. This is helpful if you have the same positions and sections across all products. You can also tie this section and position setup individually to correspond to section/ position in individual products.

Navigate to the node "Group Sections" and search for the product group. Choose either independent positions of sections or positions within sections.

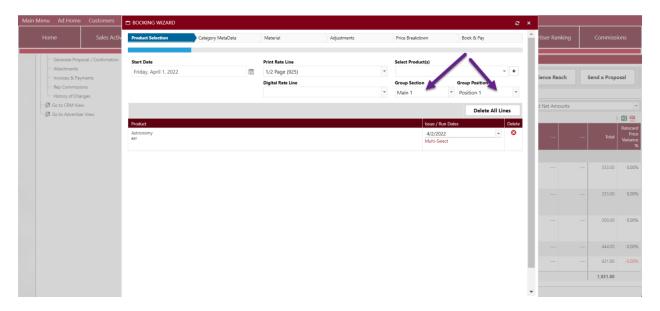
Add ID and description in the first new line. At this point, you can also edit the line using the pencil edit to connect this section to a product section.



Choose the section and save. Now this product section is connected to the product(s) sections. Save the settings.

Repeat for the node Group Sections.

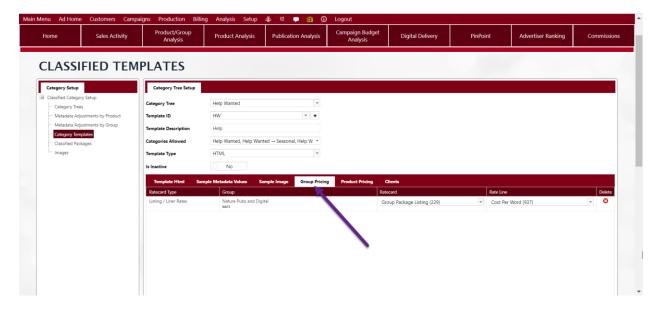
Create a display line item on a campaign using the Booking Wizard.



Note that you can choose the Group Section and Position. Save the line.

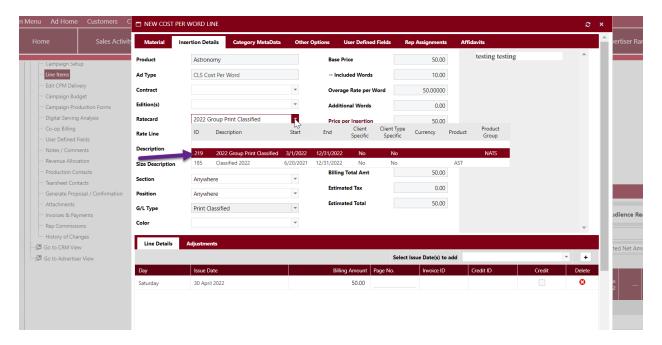
Also note that in the Category Template now includes "Group Pricing" where you can include the Ratecard from the Group.

Navigate to the menu Setup -> Classified Order setup -> Classified Templates.



Choose a Category Tree and Template and note the tab "Group Pricing". Choose the type, group, and Ratecard and remaining details. Save the details. This can be used in addition to the Product Pricing. So, the campaign which fits these conditions will show pricing from both tabs.

Once you save, then navigate to a campaign and create a line using this category template. IF the product is included in that Product Group for which you created the group pricing, then it displays as a product to create a line item using this package.



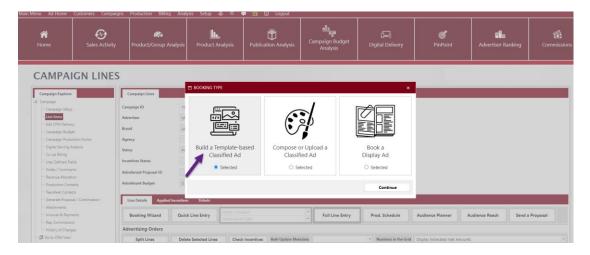
In the Ratecard field the group Ratecard from the category tree displays. Choose it and proceed to finish the line.

Booking Wizard

Booking Wizard order entry method is added to allow for bulk entry across multiple products for classified, print and digital products using existing methods and Product Group Ratecards. Users are allowed to edit the lines created as a package where every change affects the set of lines created using this method, to facilitate editing the Ad across all products chosen using this method of order entry. These options also display in the menu My Orders - Quick Entry for New Classified Package Order.

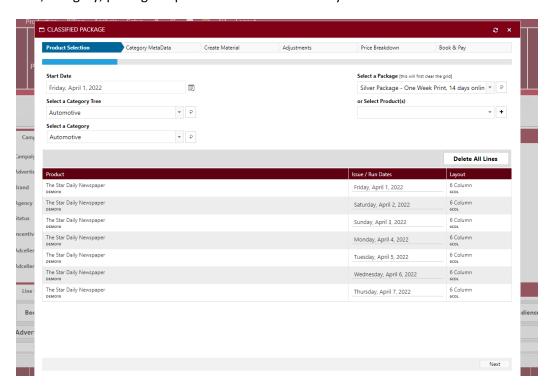
I. Template Based Classified AD

In Campaign Line Entry screen, click the "Booking Wizard" icon and then choose "Build a Template-Based Classified AD".



Click Continue.

The Classified AD pop-up screen displays from which you can use the Start Date of the AD, the category tree, category, package or product. Choose the dates you wish to include.

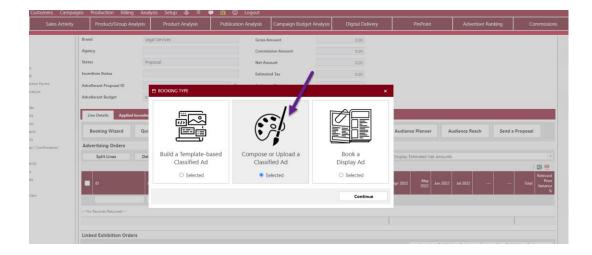


Proceed clicking the Next button through the screens till the Book & Pay button.

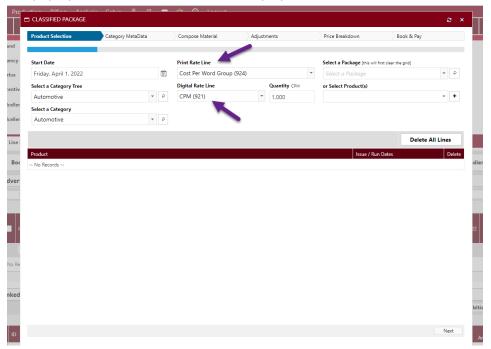
II. Compose or Upload a Classified AD

This option allows for Product Group Ratecard Options created as per the section in this document titled "Product Group Ratecards" above.

Click "Booking Wizard" and choose the second option "Compose or Upload a Classified AD" then click "Continue".



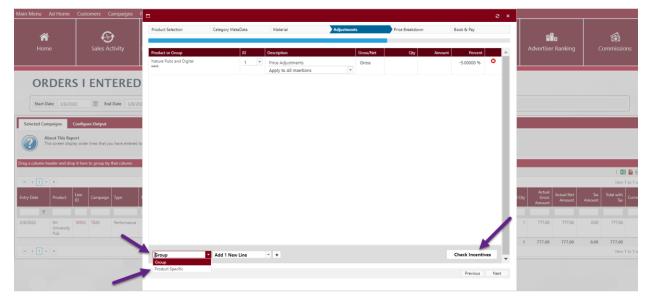
The pop-up screen for the Classified Ad displays.



You can choose a category tree or not. Choose the Print Rate Line and/ or Digital Rate Line from the drop-down buttons.

If you're entering a digital rateline, which is CPM, you can enter the quantity in the Quantity field. If the print is a column-inch then the Column and Inch fields display to enter data in them. You have the choice of a package if applicable. And proceed to finish the entry.

You can choose an option of the adjustment for the product or for the group.



Choose one or both as applicable and then click the + sign and enter the data.

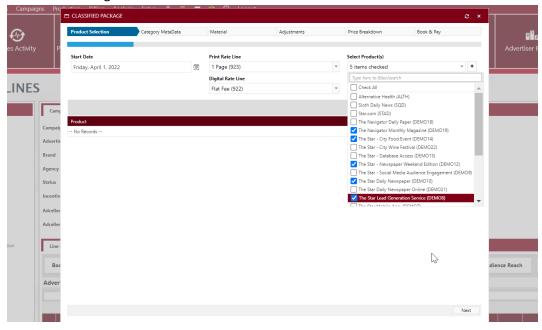
You can also click "Check Incentives" and apply existing incentives.

Once you reach the final tab, you can check the "Take Payment" or uncheck it. If you check it, the system displays the payment screen where you can process the check or credit card payment.

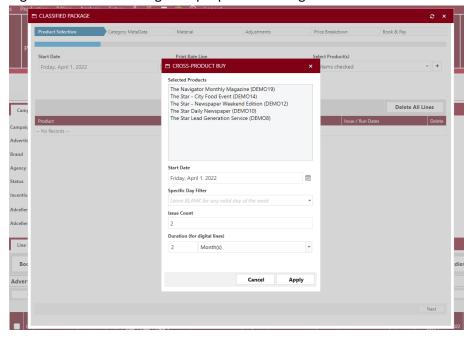
The result is multiple lines filled in with details of the order across multiple products.

III. Book a Display AD

This option allows you to book a display ad across multiple products in bulk. Click this option from the Booking Wizard.



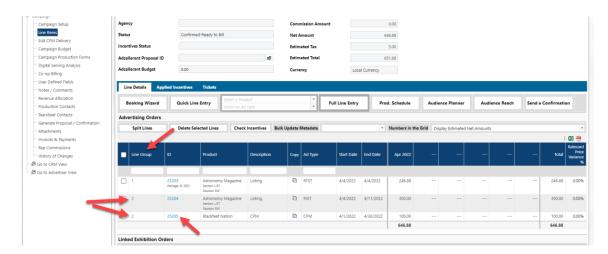
The pop-up screen allows you to enter the date, the Product Group Rateline for both print and digital as well as selecting multiple products using the checkboxes.



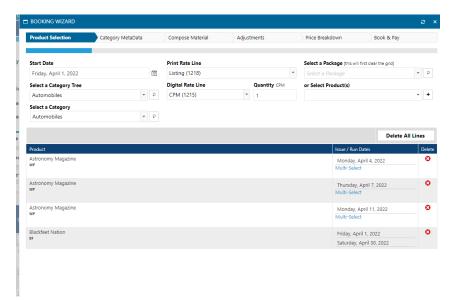
The cross product buy pop up screen allows you to enter the specific day filter where you can choose particular days to run the ad or leave blank to include all days. It also allows you to enter Issue Count for the number of issues to place the ad for all print products. Also, you can enter the duration of the months for the ad to run in the digital products. Click Apply.

Proceed by clicking Next to go through the remaining screens and the system displays the price.

Note that in every case above, the system lists the Line ID as well as the Line Group ID.



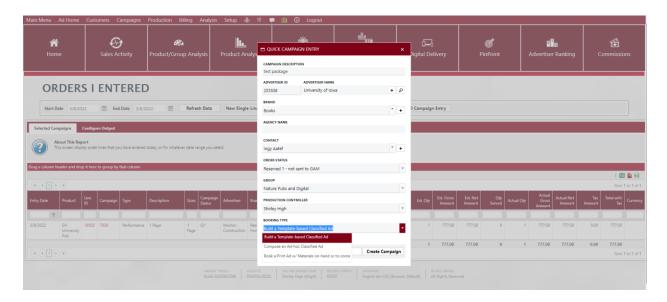
The hyperlink to the Line ID or the Line Group ID displays the same set of lines.



Even though the products maybe listed on separate lines, clicking the Line ID or the Group Line ID opens up the screen to allow editing all lines in this booking wizard set of line items.

Note that if there are any incentives applied to the lines, and you delete one of the lines in the set, the incentives are automatically removed and must be re-applied.

Navigate to the menu Campaigns -> My orders Quick Entry. Choose the option for "New Classified Package Order."

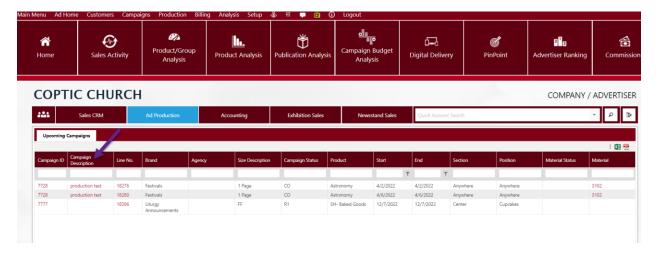


You can then choose any of the options above.

AD Production Campaign Description

The AD Production screen displays the campaign description field for campaigns.

Navigate to the Customer Overview screen for a customer and click the AD Production tab.

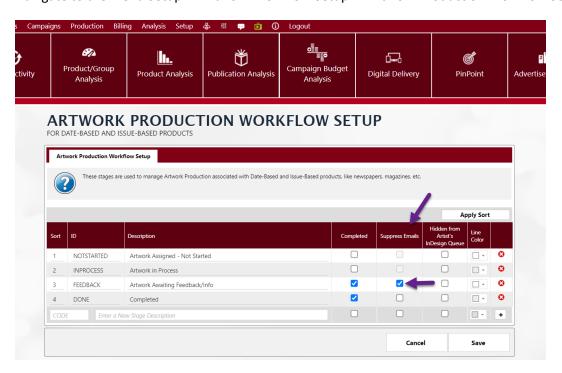


The Campaign Description field is populated with the description of the campaigns from the campaign header.

Suppress Email on Completion Artwork Stage

The artwork stages screen has a new flag which allows for suppression of emails sending upon completion of the stage.

Navigate to the menu Setup -> Artwork Workflow Setup -> Artwork Production Workflow Setup.



In the stages once you check the box for "Completed", the "Suppress Emails" box is enabled, and you can check it to suppress emails sent by the system once the stage is completed. These emails alert the next person in line waiting for this stage to be finished.

Salesrep Commission Reversal

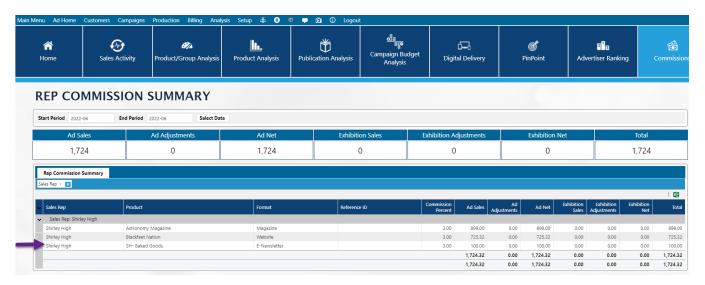
Salesrep can be changed on a billed performance campaign or confirmed and or billed flexible campaign which will create a reversal of commission in the current period for the original period and a new commission record for the new Salesrep in the billing period. These records are reflected on the Commissions report for each Salesrep.

This change of Salesrep can be done from the Campaign header or from the line item on an individual line.

Create a campaign with line items and the Salesrep defined in the "Other Information" tab on the campaign header.

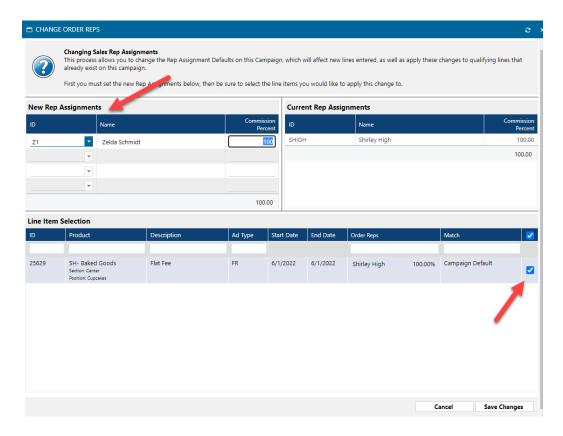
Bill the campaign from the Billing menu to a future period other than the current period.

View commission for a billed performance campaign, where the sales rep is on the campaign header:

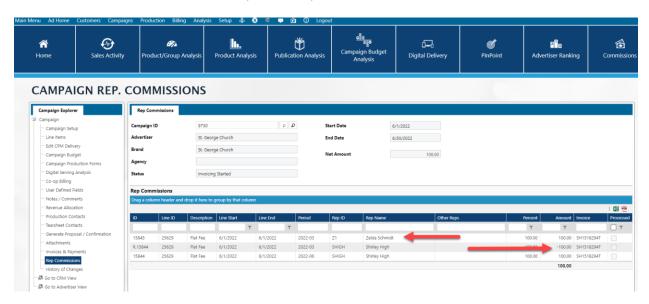


The commission is all dedicated to this Salesrep on the campaign.

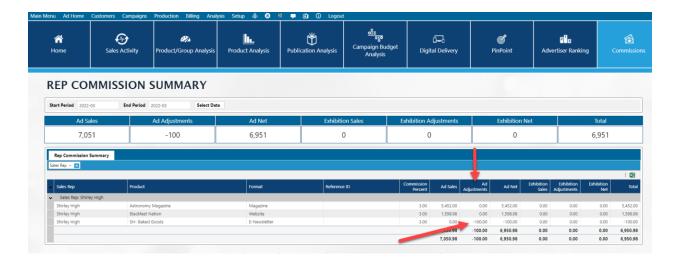
Change the Salesrep on the campaign from the Campaign header drop-down menu. Apply this to all lines on the campaign.



The campaign automatically shows the reversal of commission for the original Salesrep and a commission record for the new Salesrep in the Rep Commissions node.

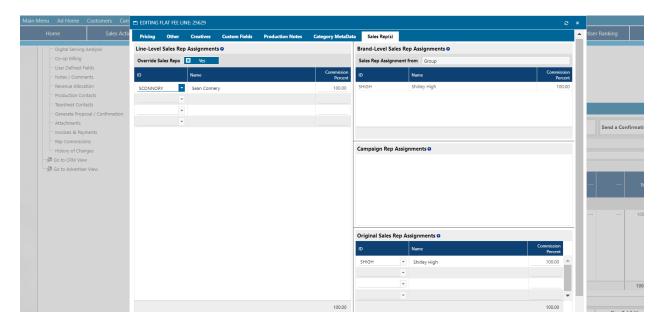


Click the menu tile "Commissions" and note that the system automatically shows the Reversal record of commissions for the original Salesrep attached to the current period when the reversal took place and **not** in the future billed period:



Create a different campaign with multiple lines where there is one Salesrep on the Campaign Header.

Edit the line item and click the tab "Salesreps".



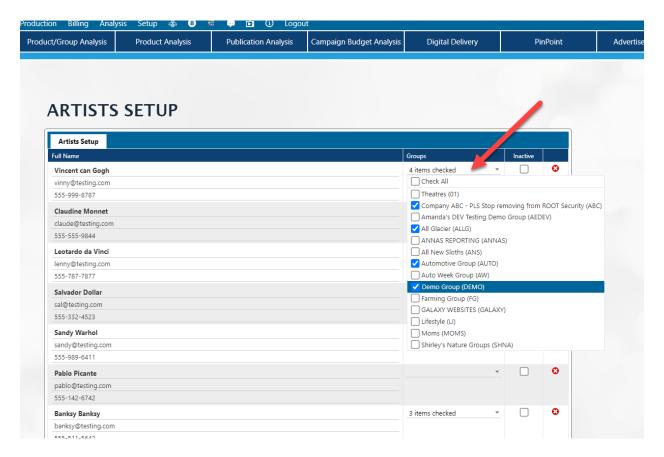
Check the flag "Override Salesreps". Change the Salesrep for that line only.

The same results on the campaign commissions node and the Commissions report appear where the reversal is generated by the system in the current period and the new Salesrep commission record attached to the billing period.

Artist Setup Multi-Product Groups

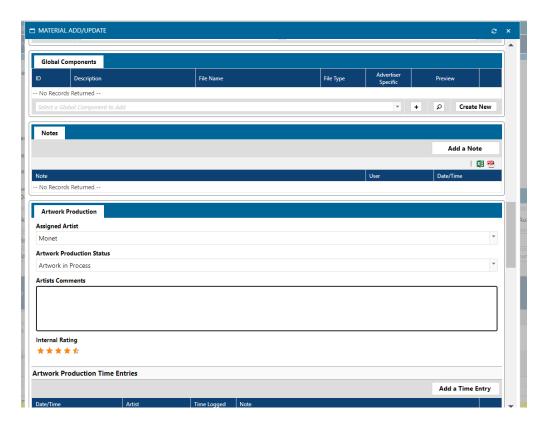
Artist Setup allows for choosing multiple product groups to an artist. This is because some artists must see more than one product group for their assignments and not all of the groups when this field is left blank. The options for the product groups is dependent on the Group security setup.

Navigate to the menu Setup -> Artwork Workflow Setup -> Artist Setup.



In a blank box on the bottom of the screen, enter the Artist Full Name, Email Address and Phone number. In the Groups drop-down, if you leave blank, then the artist can access all groups. If you check one or multiple boxes, the artist will then see the orders for these groups. Click the + and Save the changes.

Proceed to create a material record on a campaign or on its own, enter the artist.

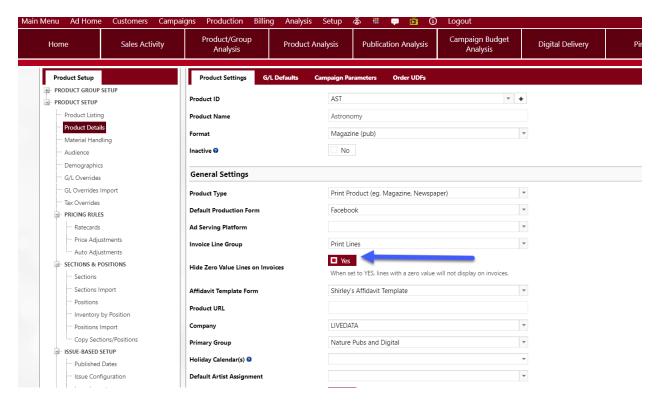


If the campaign is in the product group assigned to this artist, then the artist is on the list to choose. Save the material record which the artist is then able to see in the art design application as connected to Naviga.

Confirmation Template Zero Amount Flag

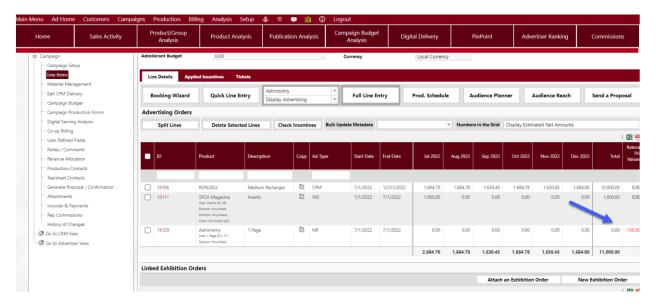
The field in the Product Setup screen allowing for suppressing zero lines on an invoice is now also applicable to the confirmation template.

Navigate to the menu setup -> Product Setup and choose a product from the drop-down. Navigate to the field "Hide Zero Value Lines on Invoices" and check the flag to reflect "Yes".

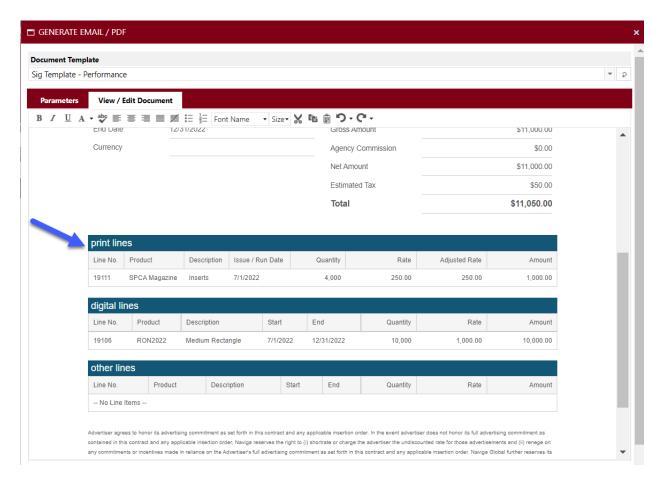


Save the settings.

Navigate to create a campaign using this product and make the line item to be a zero value.



Click the node on the campaign header "Generate Proposal Confirmation". Choose the template and click "Email PDF" option for example.



You can also click the "View/ Edit Document" option and the system displays all options and not the zero line for the product setup above.

CRM

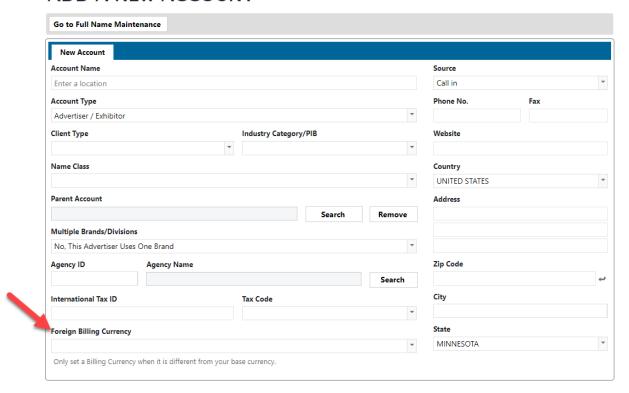
Foreign Currency Field in Create Account

The currency field is added to the abbreviated customer creation screen in CRM.

Navigate to the menu Customers -> Add a New Account. The abbreviated screen to create the account displays.



ADD A NEW ACCOUNT

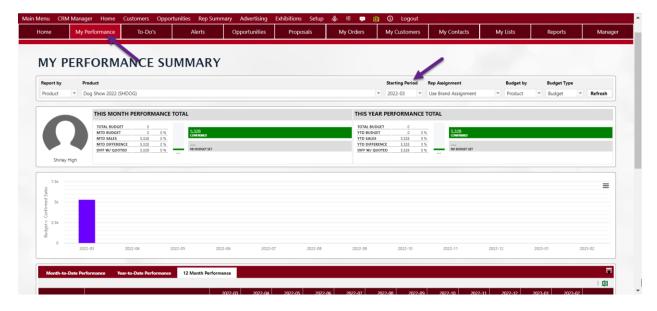


Choose the Billing Currency field for the new client you create and save the settings. This client will always be displayed and billed in the new currency.

Salesrep Performance Exhibition Dates

The Salesrep Performance report displays the rep's exhibition orders for the Financial Period which is based on the confirmation date or the order entry date.

Navigate to the menu tile "My Performance" on the Salesrep CRM screen.



Enter the financial period which matches either the confirmed or entry date of the order.

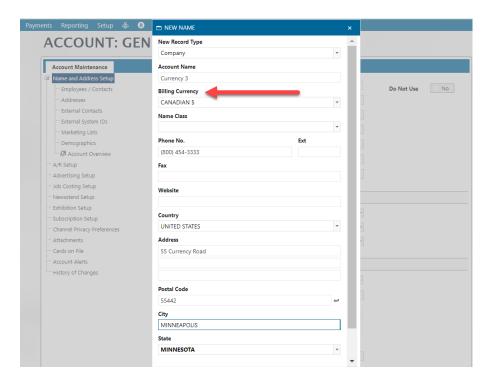
Click the 12 Month Performance tab and the data displays for the various exhibition order statuses.

Accounts Receivable

Foreign Currency Field in Create Account

System allows for entering the billing currency for a new account.

Navigate to the menu Customers -> Name Address Maintenance. Click the + to create a new account.



Enter the account information including the currency for the customer.

Exhibition

Import Proof of Insurance

User can import proof of insurance in bulk for existing exhibitors.

Navigate to the menu Setup -> Import Proof of Insurance.

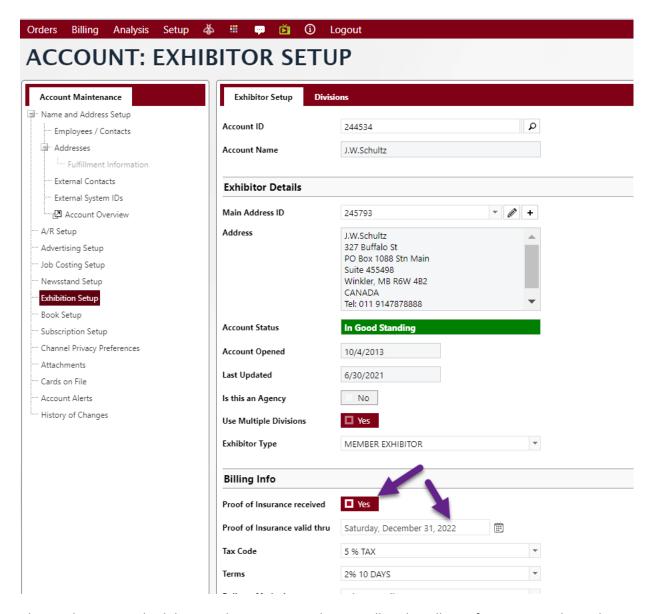
Click Download template and fill in the details of the template then save to your desktop. The details of the template are as follows:

Field	Example	Comments	Mandatory
		This is the account ID of the exhibitor in	
		Naviga and must match. This can be also be	
		the exhibitor's legacy ID if you check the box	
Account ID	244534	"Use Legacy ID" on the import page.	Yes
Valid Thru Date	12/31/2022	Date format according to the system setup.	Yes
Is Received	Υ	Y for yes and N for No.	Yes

On the Naviga screen, click the Browse to select this saved template. Click "Test Import" and correct any issues the system may identify. If you need to fix any errors, you must then click the x remove in the import page and re-browse and select the saved template. Repeat the process of the Test import until all problems are resolved.

Then click "Import File". The system confirms the import.

Navigate to the menu Exhibitor -> Exhibitor Maintenance.



Choose the imported exhibitor in the import template. Scroll to the Billing Info section on the node Exhibition Setup and note the "Proof of Insurance Received" flag matches the import file data as well as the Valid Through date.